

Service Request Form

Please fill out the information below. Print two copies, one for your records and one to submit with your watch.
Send you timepiece in a signature required courier pack to:

Pilbrows Watchmakers
Suite 5
19 Tamamutu Street
Taupo, 3330

If your watch is within warranty period, please enclose your filled out warranty card and/or proof of purchase. Failure to do so may result in charges being incurred.

Return Information

Name

Address

Daytime phone number

Email address

If you provide your email address you will receive an email upon receipt of your watch, communication related to your repair and notification of return delivery to you

Watch Information

Brand

Model numbers

Numbers on the back of the watch case

Date of Purchase

If within warranty period

Service you are requesting

Please be specific as to the problems you are experiencing with your timepiece and/or what components you would like reviewed. This will help us properly address your concerns